



**CabinetOffice**

## Communicating in a crisis – The Civil Contingencies Secretariat's (Tele)Communications Resilience Programme

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# Communicating in a Crisis - The Resilience Factor



Strategy based on lessons identified



# Resilient (Tele)communications Programme – National Capability Workstream

- **Key strands evolved:**

- The need to enhance resilience through everyday commercial telecoms
- The need to improve management, take-up and understanding of privileged telecoms schemes
- The need for a system that enables secure communication between multi-agency co-ordination centres
- The need for a system that enables responders to share information securely

- **Delivery portfolio - capabilities**

# Resilient (Tele)communications Programme – National Capability Workstream

## Critical fifth strand:

### Multi-agency communications and interoperability

*Technologies, people and processes*

# The challenges for Communications Resilience

## We have a vision of

*“Diverse and resilient communications technologies underpinned by co-ordinated multi-agency information-sharing, communications planning and interoperability that effectively support emergency response.”*

## But there’s a danger of:



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# How do we deal with the challenges?

- Understand requirements – why, who, when, what
- Visibility and co-ordination
- Relationships with industry – question the story/hype
- Continued stakeholder development
- Inter-agency engagement
- Effective management of spectrum

Then we can be confident that



# Any questions?

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