

# Emergency Response 2009: Communicating in a Crisis

7 December 2009

09.00 Registration, Tea and Coffee

---

## 09.30 - 11.00 **Session One:** Assessing UK Capabilities, Identifying Barriers

Chair: Olaf Baars, Deputy Chief Fire Officer, Director of Service Delivery, Royal Berkshire Fire and Rescue

Speakers: Jeanette Innes, Resilient Communications Group, Cabinet Office

Chief Superintendent Michael Hallowes, National Policing Improvement Agency Interoperability Programme,

Tony Morris, Senior Emergency Management Advisor, West Sussex County Council

Greg Mossop & Trevor Groves, Raynet Emergency Planning Team

---

11.00 - 11.30 Tea and Coffee

---

## 11.30 - 13.30 **Session Two:** Technology and Systems

Speakers: Helen Shannon, Director, OCTO

Speakers: Jeremy Kemp, Design Authority, FiReControl Project, Department for Communications and Local Government

Kathy Settle, Deputy Director, Civil Contingencies Secretariat, Cabinet Office

Andy Barr, Network Co-ordination Manager, Transport for London

Richard Wyrwas, Director of Government Business, Paradigm Secure Communications

Lucy Yu, Cabinet Office

---

13.30 - 14.30 Lunch

---

## 14.30 - 16.00 **Session Three:** Communications Resilience

Chair: Jennifer Cole, Head of Emergency Management, Royal United Services Institute

Speakers: Doug Turner, Chairman of London Utilities Group

David Happy, Managing Director, ANNOXE Limited

Richmond Edwards, Maritime C4 I Star, Qinetiq

---

16.00 - 16.30 Tea and Coffee

---

16.30 – 18.00 **Session Four: Information Flow: Connecting with the Public**

Speakers: Colonel Stuart Notholt, Stuart Notholt Communications

Ian Cameron, News Editor, BBC Nations & English Regions

John Toker, Director of Counter-terrorism Communications, Cabinet Office

---

18.00 Conclusion